

Christopher Masone
51 Castlewood Dr
San Rafael CA 94901

Sep 6th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I am a customer of Sonic, a small ISP based in Santa Rosa, California. For years, every time I moved, I checked to see if Sonic served my home because I'd heard nothing but praise for both their product and their customer service. Unfortunately, until last year I always lived in apartment buildings or neighborhoods that were served only by Comcast. Every time I had to interact with their awful service department I would check to see if Sonic had been able to expand to my area. Finally, when I bought my home last year, I discovered that they provide service over AT&T copper in my area and was overjoyed that I could finally become a customer. Honestly, Comcast provides higher speed service to my home, but the price is higher and I'm just sick to death of their customer support. As a tech worker with an hour-long commute, having access to high-speed internet in my home enables me to work from home a couple days a week. I spend the time I would have spent commuting with my seven month old son.

I chose Sonic because their service is head and shoulders above their competition and, after years living in places where I had one ISP to choose from, I relished the ability to finally send my money to a company I like.

Christopher Masone